

Carl Hinton

Northampton, United Kingdom
Technology Leadership | Infrastructure | DevOps | Systems Architecture

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Personal Statement

Senior technology leader with more than 35 years' experience across mission-critical systems, infrastructure, software engineering, DevOps, solution architecture, cyber-resilience, and enterprise technology leadership.

I specialise in aligning technology strategy with organisational resilience, operational continuity, scalability, security, and long-term value. My experience spans private, public, and non-profit sectors, with work for organisations including Santander, Apple, the Home Office, the United Nations, Comic Relief, and Cancer Research.

I bridge deep technical understanding with executive-level decision-making, leading teams across software development, infrastructure, DevOps, IT operations, consultancy, testing, service delivery, and project governance. My leadership approach is practical, people-centred, and outcome-focused, combining clear strategy with hands-on technical credibility.

Alongside senior technology leadership, I write extensively on systems thinking, infrastructure resilience, sustainability, technology dependency, and long-term technical challenges. I am increasingly interested in consultancy, advisory, research, and writing-led roles where strategic technology, resilient infrastructure, and emerging sectors — including space infrastructure and orbital sustainability — intersect.

I am seeking roles where technology is treated as a strategic lever for resilience, transformation, and sustainable growth, and where my blend of leadership, architecture, communication, and long-term systems thinking can deliver measurable organisational value.

Skills

Technology Leadership & Strategy

Senior technology leader with experience across software development, DevOps, infrastructure, service delivery, project governance, business analysis, supplier management, and executive reporting. Strong focus on organisational resilience, operational continuity, strategic alignment, and sustainable technology delivery.

Systems Architecture, Cloud & DevOps

Extensive experience designing scalable, secure enterprise systems across web, cloud, and infrastructure environments. Strong hands-on background with AWS, CI/CD, Linux infrastructure, Docker, Kubernetes, Terraform, Ansible, Puppet, Jenkins, Rundeck, Drupal hosting, S3, RDS, automation, and operational resilience.

Project Delivery & Transformation

Over 25 years' experience delivering projects across finance, healthcare, government, charity, and technology sectors using Agile, Scrum, Lean, Waterfall, Prince2, Six Sigma, and ISEB methodologies. Experienced modernising legacy systems, improving operational efficiency, and delivering scalable digital platforms.

Research, Writing & Consultancy

Experienced communicating complex technical concepts to executive, technical, and non-technical audiences through documentation, advisory work, technical analysis, and long-form writing. Current interests include systems thinking, infrastructure resilience, sustainability, AI-assisted production, and long-term infrastructure challenges including space infrastructure.

Employment History

Freetimers Communications — Northampton
Chief Technology Officer
February 2020 – Present

Senior technology leader responsible for technology strategy, systems architecture, infrastructure governance, development leadership, DevOps, SysOps, service delivery, testing, business analysis, project governance, supplier management, compliance, recruitment, and technical capability development.

Provide strategic reporting to executive leadership, define and track technology KPIs, evaluate emerging tools, oversee platform resilience, manage technical procurement and vendor relationships, and coordinate cross-functional delivery across multiple service lines.

Champions UK — Loughborough
Head of Development
September 2019 – February 2020

Led the web development function, infrastructure oversight, delivery planning, technical prioritisation, and development team management. Worked with stakeholders to align technical delivery with business objectives, improving performance, security, SEO, responsive design, scalability, and client-facing digital platforms.

Milton Bayer — Northampton
Head of Web Development
March 2018 – August 2019

Led Drupal, WordPress, Magento, DevOps, QA, Scrum delivery, AWS automation, offshore development, budget management, security governance, and CI/CD improvement across multiple client platforms.

Provided technical leadership and consultancy for clients including Standard Chartered, Santander, Carlsberg Brewery, and Bank of Ant and Dec, supporting robust delivery, platform modernisation, and scalable web architecture.

LexisNexis — London
Head of Web Development / Continuous Integration Consultant
March 2015 – March 2018

Led web development, CI/CD improvement, cloud automation, Drupal platform delivery, and infrastructure modernisation across a portfolio of enterprise web systems.

Built Jenkins pipelines for AWS Lambda, developed reusable Drupal distributions, migrated Drupal 6 platforms to Drupal 7 with SAML SSO, automated development environments using Vagrant, Puppet, Chef, and AWS, implemented BDD testing, deployed Rundeck rollouts, managed maintenance across 12 sites, and supported migration toward Ansible-led automation.

Earlier Career

Full employment history from 1987 onward is available at:

<https://www.carlhinton.com/employment-history>

Education & Professional Development

Master of Business Administration (MBA) — Technology

Open University — 2021 – Present

Prestigious triple-accredited institution (AMBA, EQUIS, AACSB). Current studies focus on technology strategy, leadership, organisational transformation, innovation, and sustainable business operations.

Bachelor of Science (BSc) Computing

Open University — 1996 – 2006

Specialised in Artificial Intelligence and Relational Databases.

Bachelor of Science (BSc) Business Studies

University of Northampton — 1995 – 1996

Postgraduate Diploma in Business Analysis

ISEB / QA — 2006 – 2009

Banking Examinations Studies

University of Northampton — 1993 – 1994

Professional Qualifications & Certifications

Agile, Project & Process Methodologies

Certified / trained across:

- Scrum
- Prince2
- Lean
- Six Sigma
- ISEB methodologies

Languages & Specialist Study

Association of Linguists — Swahili (Levels 1-3)

School of Oriental and African Studies (SOAS) — 2015 – 2016

Association of Linguists — French (Levels 1-2)

Booth Lane College — 1991 – 1992